



GENERAL TERMS AND CONDITIONS

Applicability

- The general terms and conditions apply to all group, individual, duet, and trio classes conducted by CONTROL OGY Pilates Studio.

Health status / Exemption from liability

- By signing the medical history form, the participant confirms that his/her physical health status permits participation in Pilates training. She/he also accepts the trainer's / facility's exemption of liability and may not claim any damages or injuries resulting from the training.
- In case of loss, theft, or damage of objects brought in by the participant, no liability will be assumed.

Cancellations

- Agreed dates for single, duet, or trio classes are binding and must be cancelled in writing at least 24 hours in advance, otherwise the full price will be charged.
- If a group class is cancelled at least 24 hours in advance, it is possible, after consultation with the trainer, to make up the hour within the booked block of 10.

Training passes / Group classes

- The training passes/classes are non-transferable and only valid for a limited time.
- Purchased passes and booked group classes are non-refundable.

Validity of the training passes (from date of first class)

- Introductory package: 4 weeks
- Package of 5: 3 months
- Package of 10: 6 months

Payment terms

- Payments for group classes are made in advance by direct debit.
- Payments for individual, duet, and trio classes are also made in advance: in cash or by bank transfer, direct debit, or card payment (EC cards only).